Canadore College welcomes our International Students to Canada-what you need to know

Before leaving your home country you must have downloaded the following two Apps:

- Arrival Can https://arrivecan.cbsa-asfc.cloud-nuage.canada.ca/privacy
- iCent App: https://www.icentapp.com/direct-download.html

You must have submitted your quarantine plan in advance via the iCent app to Canadore prior to your departure from your home country.

You must self-isolate for 14 days, and the iCent app will have information to help you identify options for hotels, airport pick-up and meal packages.

International Student Ambassadors will be assigned to international students to help with coordinating travel to and from the assessment centre for COVID-19 testing, and will do daily check-ins if students require any support.

You must complete a COVID-19 test between 5 and 7 days upon your arrival, at the closest assessment centre to your quarantine location. **This is the only time you can leave quarantine, and you must travel directly to and from the testing centre.**

A COVID-19 test can be arranged by working with your International Student Ambassador, or by calling the nearest COVID self-assessment Centre to your quarantining location:
North Bay: 705-474-8600 ext: 4110
Location: North Bay Regional Health Centre 50 College Dr., North Bay
Peel Region Public Health: 905-799-7700
500 Ray Lawson Blvd Brampton, ON L6Y 5B3

Students who are quarantining in Toronto will need to call 647-203-6026 (only in Toronto region) to get their results. They can also pre-register (it is not mandatory) before they
go for the test at
https://forms.office.com/Pages/ResponsePage.aspx?id=IzWdI0fYP0OdmTUe9hCRIr8J
BgozSV5Ps0DqnJ1KkcNUOVpSWVBWSlVaMzg3NUtSTkw5MDBHMlBLNS4u

Students who are quarantining in North Bay, **there are multiple service providers that will deliver groceries and necessities. Here is a list:**
Instacart
Web: instacart.ca/grocery-delivery/on/near-me-in-north-bay-on
Instacart is an online grocery delivery service in North Bay. Local residents can get groceries and everyday essentials delivered right to the doorsteps.
Delivery the same day.
Shops from Independent Grocer, Walmart, Shoppers Drug Mart, Staples, M&M Food Market, Bulk Barn

Delivery in North Bay
Web: deliveryinnorthbay.com/
Email: deliveryinnorthbay@gmail.com
Phone: 705-499-7917
Scheduled orders are taken on Mondays and Thursdays (between 10 am and 3 pm) to be delivered on Tuesdays and Fridays (between 10 am and 3 pm).
Orders can be place by phone, text or email

Campus Access Information:

Once a negative COVID test result is received and submitted, **and the 14-day quarantine period is completed,** you will receive an invitation to attend campus. **You will be refused access to Canadore**

campuses if you have not received this authorization that all of the necessary steps have been completed.

Failure to follow these steps will result in you being denied access and any breaches in quarantine is reportable to authorities. The only time in which quarantine can be broken is to access required medical supports such as conducting the COVID test at an assessment centre.

Information for programs delivered fully online
If your program is delivered fully online, it is expected that you will have minimal requirement to be on campus. Please note that Open Computer labs will not be available this fall.

Important links:

- iCent App- for information on quarantine options, airport pick-up and meal packages: https://www.icentapp.com/direct-download.html
- ArriveCan App to assist with the arrival process in Canada www.arrivecan.cbsa-asfc.cloud-nuage.canada.ca/privacy Make sure you have the official version by downloading it here
- Student Orientation – Live Drop-in Sessions include student academic orientation, support for International Students and spotlight on Student Support Services https://www.canadorecollege.ca/get-started/fall-2020-orientation
- Canadore Safe App: https://apps.apple.com/ca/app/canadore-safe/id1477884856
- Self-Service Registration https://ss.canadorecollege.ca:7009/PROD/twbkwbis.P_WWWLogin. Click on the Advanced button then on the Proceed Link on the next page that appears.
- iLearn (D2L) website: https://ilearn.canadorecollege.ca/d2l/login
- If you have forgotten your Student ID, please contact the Admissions Office Tel: **Tel:**705-474-7600 ext. 5123 **E-mail:** admissions@canadorecollege.ca
- For any other login difficulty, please contact the IT Service Desk, **Tel**: 705-474-7600 ext. 5800 **E-mail:** service.desk@canadorecollege.ca

Useful Tips:
Student/Staff IDs begin with A00, 19 and 20, are between 7-8 characters in length, and can be found on your Student Card/Registration Documents.
Self Service PIN: If this is your **first login**, your **PIN** is your date of birth in **ddmmyy** format
iLearn Login: Username is your student number: e.g. A00123456, Password is your date of birth in the format DDMMYY